



REMOTE MONITORING & MANAGEMENT

Manage, secure and improve all things IT.

IT professionals are faced with more threats to their networks and more business pressure than ever before. Today, you're responsible for not just managing the widespread infrastructure threats, conducting regular compliance audits and answering to line-of-business demands.

Your Remote Monitoring & Management tool empowers you to manage, monitor comprehensive suite of best-in-class security services delivered as part of a single integrated platform.

collective intelligence of hundreds of thousands of networks and millions of endpoints to alert you to issues before they occur – giving you actionable insights.

- ✓ Empower your users
- ✓ Work smarter
- ✓ Scale with agility

FEATURES AT A GLANCE

A comprehensive IT platform designed to be safer and smarter:

- **Managed Antivirus** – Leverage an antivirus solution that employs near-perfect malware protection.
- **Patch Management** – Keep all of your software up-to-date in a highly automated fashion for streamlined IT maintenance.
- **Web Protection** – Safeguard users from visiting malicious websites that could harm your network and devices.
- **Remote Monitoring** – Easily monitor workstations, servers and mobile devices from within a unified dashboard.
- **LOGICcards** – Leverage actionable data-driven insights to identify and prevent issues before they occur.
- **Active Discovery** – Identify new devices as they come onto the network and bring them under management with a single click.
- **Automation & Scripting** – Create scripts to automate routine tasks using a simple drag-and-drop interface—no need to learn a scripting language or write a line of code.
- **Backup & Recovery** – Back up files faster and, in the event of a disaster, restore full systems within minutes.
- **Mobile Device Management** – Monitor, maintain and keep track of company- and employee-owned mobile devices.
- **Remote Access** – Resolve tickets faster by repairing any workstation or server without leaving your desk.
- **Reporting** – Generate the reports you need to make better decisions and demonstrate the value of your work.
- **Service Desk** – Deliver exceptional service with maximum efficiency by managing all of your IT tasks in a centralized, automated system.
- **Real-Time Architecture** – Benefit from a world-class, ultra-responsive, near real-time monitoring platform for faster, more proactive service.
- **Cross-Platform Support** – Deliver the highest levels of service to your Windows, Mac and Linux user communities.
- **Risk Intelligence** – Identify sensitive, hard-to-find data and calculate the risk of a data breach in dollars.
- **Email Security** – Leverage best-in-class email security, continuity and archiving.
- **100% Cloud/SaaS Model** – Deploy plug-and-play IT services in a highly flexible and cost-effective way.

